

# TRISTAR INTERMEDIATES PVT. LTD.

|                    |                       |               |            |
|--------------------|-----------------------|---------------|------------|
| Department         | Top Management        | Page No.      | 1 of 2     |
| Documents No.      | TIPL/CQA/P/023        | Supersede     | Nil        |
| <b>Master Copy</b> | <b>Quality Policy</b> | Revision No.  | NA         |
|                    |                       | Issue Date    | 01.04.2025 |
|                    |                       | Review Period | 1 Year     |
|                    |                       | Review Date   | 01.04.2026 |

## 1. Policy Statement

Our organization is committed to delivering high-quality chemical products that consistently meet or exceed customer requirements, applicable statutory and regulatory obligations, and international quality standards. We aim to enhance customer satisfaction through effective process control, continuous improvement, and innovation.

## 2. Objectives

Ensure product quality through robust process control and testing.

Maintain compliance with applicable quality standards (ISO 9001, industry guidelines, and customer-specific requirements).

Prevent defects and non-conformities through proactive risk assessment and corrective actions.

Promote a culture of quality awareness and accountability at all levels.

Continuously improve the Quality Management System (QMS) for greater efficiency and customer satisfaction.

## 3. Commitments

### We shall:

**Compliance & Standards** – Adhere to all relevant quality, safety, and regulatory requirements for chemical manufacturing.

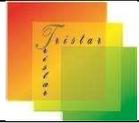
**Customer Focus** – Understand and fulfill customer needs and strive to exceed their expectations.

**Process Control** – Implement standardized operating procedures, in-process checks, and final product inspections.

**Supplier Quality** – Ensure raw materials and services from suppliers meet our quality requirements.

**Training & Competence** – Provide necessary training to employees to ensure they understand and apply quality requirements in their roles.

**Continuous Improvement** – Use performance data, audits, and feedback to enhance processes, products, and systems.



# TRISTAR INTERMEDIATES PVT. LTD.

|                      |                       |                     |            |
|----------------------|-----------------------|---------------------|------------|
| <b>Department</b>    | Top Management        | <b>Page No.</b>     | 2 of 2     |
| <b>Documents No.</b> | TIPL/CQA/P/023        | <b>Supersede</b>    | Nil        |
| <b>Master Copy</b>   | <b>Quality Policy</b> | <b>Revision No.</b> | 00         |
|                      |                       | Issue Date          | 01.04.2025 |
|                      |                       | Review Period       | 1 Year     |
|                      |                       | Review Date         | 01.04.2026 |

**Risk-Based Thinking** – Identify and address potential quality risks in all stages of production.

## 4. Responsibilities

**Top Management** – Lead quality initiatives, allocate resources, and set measurable quality objectives.

**Quality Manager / QA Department** – Maintain the Quality Management System and oversee quality performance.

**Supervisors & Team Leaders** – Ensure compliance with quality procedures and monitor process performance.

**Employees** – Follow quality procedures, report nonconformities, and contribute to continuous improvement.

## 5. Communication & Review

This policy is communicated to all employees, contractors, and relevant stakeholders. It is displayed prominently within the facility and reviewed annually or when significant changes occur in processes, standards, or customer requirements.

## 6. Conclusion

Our commitment to quality is the foundation of our success. Through consistent application of our Quality Management System and the active participation of all employees, we will deliver safe, compliant, and high-performance chemical products that strengthen customer trust and long-term partnerships.

**Prepared By:**

**Mr. Ved Prakash Singh (Quality & QA - Head)**

**Reviewed & Approved By:**

**Mr. Sanjay Marballi (Director)**